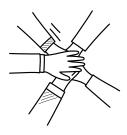




## TOGETHER, WE GO FURTHER!

The participation of tenants – young and old – is important. Did you know that you can join a tenant group? Contact the Service de la gestion des milieux de vie (Community Relations Management Department) at **514-872-2104**.



## TENANT ASSOCIATION

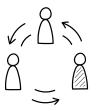
The tenants of a low-rent housing building share a living environment. If they wish, they can form an association. Each association is free to choose its objectives and activities.

- See to the well-being and improvement of the quality of life of tenants.
- Represent and defend the interests and rights of tenants.
- Promote the participation and support of tenants in the management of low-rent housing buildings.
- Provide recreational, self-help, educational, cultural and social services.



# COMITÉ CONSULTATIF DES RÉSIDANTS

The Comité consultatif des résidants (CCR or Advisory Committee of Tenants) is your spokesperson. It is consulted by the OMHM on important questions and acts to improve the quality of your living environment. The CCR represents all tenants. Email them at ccr.mtl@gmail.com.



## GROUPE LOCATAIRES-RESSOURCES

For three years, the Groupe locataires-ressources (GLR or Tenant Resource Group) has been there for you! Its experienced members can help you run and manage your association. For assistance, email them at ccr.mtl@gmail.com.



## IF MOUN

Le MOUV is the movement of young people living in low-rent housing for the improvement of their living conditions. The primary objective is to create a space for exchange and dialogue with the management of the OMHM. They organize a host of sporting, artistic and other activities. Visit their Facebook page or Instagram account!



























# RESOURCE DIRECTORY



## 811 Info-Santé and Info-Social

An Info-Santé nurse or an Info-Social worker answers your questions, provides you with expert advice and refers you to the right resource in the health or social services network as needed. 24/7. Free and confidential.

#### **SENIORS**

- FADOQ
   (Québec association of people aged 50 and over)

   514-252-3017 fadoq.ca
- Elder Mistreatment Helpline (Ligne Aide Abus Aînés)
   514-489-2287
- Tel-Aînés (phone support and referral centre) 514-353-2463
- Senior-Aware (fraud, mistreatment and intimidation of seniors) aineavise.ca/en

## YOUTH

- Tel-jeunes1-800-263-2266
- LigneParents
   (ParentsLine)
   1-800-361-5085
- Kids Help Phone
   1-800-668-6868
- Director of Youth Protection (DYP) 514-896-3100
- Batshaw Youth and Family Centres 514-935-6196

# 311 Ville de Montréal Services

A single phone number for any questions regarding municipal services.

- Monday through Friday: 8:30 a.m. to 8:30 p.m.
- Saturday, Sunday and on holidays: 9 a.m. to 5 p.m.

## EMPLOYMENT AND INCOME

- Local Employment Centres (CLE) mess.gouv.qc.ca/services-en-ligne/index\_en.asp
- Women's Centre of Montreal
   514-842-4780 en.centredesfemmesdemtl.org
- Carrefour Jeunesse Emploi for Montreal's neighbourhoods (16 to 35 years) trouvetoncje.com
- Association coopérative d'économie familiale (ACEF) (budget support)

ACEF du Sud-Ouest: 514-362-1771 ACEF du Nord: 514-277-7959 ACEF de l'Est: 514-257-6622

### DOMESTIC VIOLENCE

- SOS Violence conjugale
   514-873-9010 sosviolenceconjugale.ca
- À cœur d'homme Men's Help Network for a Violence-Free Society
   1-877-660-7799 acoeurdhomme.com

#### VICTIMS OF CRIME

- Crime Victims Assistance Centre (CAVAC)
   1-866-532-2822 cavac.qc.ca/english
- Sexual Assault Help Centre (CALACS)
   514-529-5252 rqcalacs.qc.ca/index-en.php
- Montreal Sexual Assault Centre (MSAC) (helpline)
   514-933-9007

# 211 Information and Referral Centre of Greater Montreal

#### By phone

211 is a multilingual information and referral service available 7 days a week from 8 a.m. to 6 p.m. **Online** 

211 also makes all current information about community and social resources available on the Internet: 211qc.ca/en

#### MENTAL HEALTH AND ADDICTIONS

- Suicide action Montréal (suicide prevention helpline)
   1-866-277-3553 suicideactionmontreal.org/en
- Tel-Aide (24/7 anonymous crisis helpline) 514-935-1101 telaide.org/en
- Crisis Centres

   (adults in psychological or psychosocial distress)

   811 to find the nearest centre

   centredecrise.ca
- Drugs: Help and Referral (support, information and referral for persons dealing with substance abuse) 24/7
   514-527-2626 drogue-aidereference.qc.ca
- Gambling: Help and Referral (support, information and referral related to excessive gambling) 24/7

514-527-0140 jeu-aidereference.qc.ca/en

### GENERAL RESOURCES

- Legal Aid
   514-864-2111 aidejuridiquedemontreal.ca/en
- Services Québec
   514-644-4545 quebec.ca/en
- Interligne
   (centre that provides help and information to LGBTQ+ persons)
   514-866-0103 Texto: 1-888-505-1010 interligne.com



7/7 – 7 a.m. to 11 p.m. / Security and emergency repairs 24/7

One number for ALL your OMHM inquiries Call Centre: 514-872-6646



For online repair requests, visit omhm.qc.ca/en/

To make things easier, you can contact the Call Centre for all your needs:

- Security
- Repairs
- ✓ Lease
- Extermination
- Maintenance
- ✓ Cohabitation
- ✓ Parking
- Building rules, etc.

### TWO ADDRESSES FOR IN-PERSON SERVICES



**Service Desk East** 3330, boul. de l'Assomption Montréal (Québec) H1N 3S4



Assomption

#### Services offered

- Questions about your lease
- Rent payments
- Various requests and information
- ✓ Complaints



**Service Desk West** 

2247, rue Delisle Bureau 300 Montréal (Québec) H3J 1K4



**U** Lionel-Groulx

