



Address

2625, rue De Châteauguay

Start of relocation

The planned major renovation project in your building is progressing well. The budget has been confirmed. Bids were received within budget. A contract may be awarded to a contractor in the coming weeks. It is time to start relocating all residents. Remember that this work cannot be carried out while you are living in your apartment. The work affects the structure of the building and involves stripping several apartments.

Next steps

- Hiring of contractor (April 2022)
- Apartment offer and visit of new apartments (April to June 2022)
- Relocation of residents (May to July 2022)
- Start of construction (September 2022)
- Scheduled completion (summer 2024)
- Return of residents (fall 2024)

Your future building



Front facade



Rear facade



Get involved

Major steps of relocation

The next steps for relocation are as follows:

1. Apartment offer and visit with agent de location (rental agent)

- An apartment is assigned to each tenant.
- A rental agent calls you to offer you an apartment.
- Another rental agent calls to set up a visit of the apartment.
Don't forget to bring proof of your 2021 income.
- Acceptance of apartment and signature of acceptance letter.

Several rental agents will be working on assigning new apartments. However, please continue to contact your rental agent Kamyl Osmane with any questions you may have.

2. Lease and allowance (with rental agent)

- The rental agent managing your lease will prepare your new lease.
- Lease signing in the common room at Habitations Charlevoix.
- Signing of an authorization allowing the OMHM to dispose of property left in your apartment.
- You will receive a \$500 moving allowance by mail.
- You will receive the keys to your new apartment at least one week prior to your move, if possible.

3. Before the move

With the rental agent

- Moving boxes will be delivered to your current residence once you have signed the lease.

With the mover

- Plan your move date and time.

Note: Movers are hired and paid by the OMHM.

Tenants with agente de liaison (liaison officer), if needed

- Prepare your boxes and identify your personal items to be moved.
If you need help preparing or breaking down boxes, contact your liaison officer.

4. Moving day

- Be home to let movers know what to take.

5. After the move

- Property left in your apartment will be discarded. The OMHM will coordinate this operation.
- The lock in your current apartment will be replaced. You will no longer have access to your apartment once your new lease begins.

Q. WILL I BE RELOCATED IN THE SAME NEIGHBOURHOOD?

A. When the OMHM has to relocate tenants, it reserves vacant apartments throughout its low-rent housing stock for this purpose. Some tenants are relocated in the same neighbourhood or in neighbouring areas, but others are further away. It all depends on which apartments are available.

Q. HOW WILL TENANTS BE ASSIGNED APARTMENTS?

A. Apartments will be assigned based on the following criteria:

- special needs of household member(s) (medical needs, home care services provided by Clinique de Pointe-Saint-Charles)
- apartment seniority

The allocation process will take several weeks.

Q. WILL I BE ABLE TO VISIT MY NEW APARTMENT BEFORE ACCEPTING IT?

A. Yes. Once you are assigned an apartment, we will provide you with the address and information about it. We will make an appointment so you can visit it.

Q. CAN I REFUSE THE APARTMENT IF I DON'T LIKE IT?

A. The OMHM will offer you the best available apartment in its housing stock based on your needs/ criteria and your seniority in your apartment. If it is not acceptable to you, you can refuse, but you will have to wait until all the other tenants have visited a first apartment before you are offered another one.

Q. WHAT ARE THE ROLES OF THE RENTAL AGENT AND LIAISON OFFICER?

A. The rental agent and liaison officer play different roles in your relocation.

Rental Agent

- They will offer you an apartment and visit it with you.
- They will calculate the amount of your lease. They will have you sign the lease.
- They will give you the keys to your new apartment.
- They will order your boxes and book the movers.

Liaison Officer

- They will accompany you through this relocation. They are there to listen and reassure you throughout the process.
- They will answer your questions and inform you of the next steps.
- They will direct you to the right people for your questions or needs as required.
- They will help you prepare for your move.
- They can provide you with more information on the neighbourhood of your future.



Get involved

Present
with your help

The OMHM and neighbourhood partners will be present in your building in the coming weeks. Come and see us!

- **April 7, from 10 a.m. to 1 p.m.:** Door-to-door visits from liaison officers
- **April and May:** The outreach worker will be in the common room:
 - Monday to Friday, from 1:30 to 4:30 p.m.
 - Thursdays, from 9:30 a.m. to 4:30 p.m.
- **April 14, from 11:30 a.m. to 2 p.m.:** Easter lunch with the Centre des aînés de Pointe-Saint-Charles in the common room
- **April 21, from 10 a.m. to 12 p.m.:** “Faire face aux inquiétudes liées au changement” (Coping with your relocation) workshop
- **April 21, from 12 a.m. to 2:30 p.m.:** Your liaison officer will be in the common room

Watch the notices to find out if these activities can take place depending on the health measures in effect.



Get involved

Sanitary conditions
everyone's business

Before going ahead with the relocations, preventive inspections were conducted in all apartments in March. Here are the results.

- Some apartments are infested with cockroaches (16%), bedbugs (8%) or carpenter ants (5%).
- There are still a few inspections to complete.
- Treatments and a follow-up are planned for all these apartments.

Everyone's cooperation is crucial to eliminate vermin before moving. **If you see any vermin, call 514-872-6646 immediately** to prevent your move from being delayed.

Preventing vermin from spreading

- Moves will go ahead if the infestation rate is zero or as low as possible.
- Until the situation is under control:
 - No boxes will be delivered.
 - No boxes should be made up.
 - If there is still an infestation at the time of the move, garbage bags will be provided, rather than boxes.
- Tenants with an infested apartment will be relocated last.
- If there is a significant infestation in a building and treatment is ongoing in all apartments, no residents will be moved into the building.
- If there is a significant infestation known by the OMHM in an apartment, no residents will be moved to an apartment adjacent to the infested apartment.



Get involved

Sanitary conditions
everyone's business

If vermin are present at the time of moving

- Special measures will be taken by the movers (property will be bagged before entering the truck).
- Depending on the situation, an exterminator will be present to coordinate and implement other specific measures (vacuum cleaner, on-site treatments, etc.).
- Your new apartment will be treated and sealed prior to your arrival.
- Treatments will continue upon arrival.

Thank you for your patience and cooperation!

Questions regarding this project?



CHIRAZE BORGHI Agente de liaison - Liaison officer
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Work carried out by:



Office municipal
d'habitation
de Montréal

Work financed by:



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de Montréal



Société
d'habitation
Québec



HERE ARE THE STEPS FOR YOUR RELOCATION

- The rental agent will visit your current home to answer your questions and inquire about your needs and preferences.
Appointment :

- The rental agent will phone you to offer you a new apartment and schedule an appointment to visit it. Appointment to visit the apartment:

Date and time:
Address of the proposed apartment:
.....

- The rental agent managing your lease will prepare your new lease. They may ask you to provide proof of your income if you have not already provided it.

- Signing of your new apartment lease.
Appointment :

- You will receive your \$500 moving allowance by mail.

- Moving boxes will be delivered to your current home.
Delivery date:

- You will receive the keys to your new home.
Appointment :

- You will schedule a moving date.
Moving date:

Thank you for your cooperation!

Any questions regarding your relocation?



KAMYL OSMANE Agent de location - milieux de vie
(Rental Agent – Community Relations) | 514 868-4809 |

